



INVESTORS' RELATION POLICY

Objectives:

The Company aims to ensure transparency in disclosing information to its stakeholders and the public in accordance with the Rule Book of Pakistan Stock Exchange, the Listed Companies (Code of Corporate Governance) Regulations and the relevant companies laws and further to ensure dissemination of material information to stakeholders including regulators on a timely basis.

Scope

The scope of the policy is to provide level playing field to all the investors, potential investors by disclosing Company's material information without advantage to any specific investors curbing the risk of use of inside information. It also aims at providing the stakeholders with the necessary information required to make informed decisions about the investments in the Company's stake.

Communication

1. Company's information disclosure shall be in line with the Companies Act 2017, Listed Companies (Code of Corporate Governance) Regulations, Rule Book of Pakistan Stock Exchange and other applicable laws, rules & regulations.
2. The Company shall always endeavor to provide accurate and sufficient enough information to its investors to take informed decisions and in such a manner so as to reach them in a timely and appropriate manners.
3. Company shall release periodic information related to its Financial Statements in accordance with the requirement of Pakistan Stock Exchange, Securities & Exchange Commission of Pakistan and relevant laws, rules & regulations.
4. The primary contacts to communicate on behalf of the Company to the stakeholders shall be the CEO, CFO, Company Secretary or any other individual authorized by the Company in this behalf.
5. The Company shall be under no obligation to provide information to analysts which for the time being is inside information to develop future anticipated financial projections of the Company.



6. The Company shall not make any comment on market rumors unless such rumors are attributed to the Company or if the PSX requests clarity with effect to such rumor if it is causing unusual trade activity in the Company's security. The Company shall, if deem necessary, may clarify or verify information/rumor if it feels that doing so shall be in the interest of the investors.
7. The Company shall announce the closed period prior to the announcement of periodic results and other significant decisions which have bearing on the market price of the securities of the Company. The closed period so determined shall be communicated to the directors, CEO, CFO, HoIA, CS and other Executives and PSX within the prescribed time.
8. The information required to be communicated under the policy shall be available on the Company's website (www.shifa.com.pk)

Investor's Relation

1. Investors shall be encouraged to attend and actively participate in the general meetings of the Company.
2. The board members and management of the Company shall attend the general meetings in order to address the queries raised by the investors.
3. The Company has counter to address the day to day queries of the investors at its registered office.
4. The Company has established its Complaint Handling Information Section on its website wherein the contact details of the person for assisting and handling investor grievances is provided.