



Monthly

NEWSLETTER

SHIFA SPEAKS

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ALHAMDULILLAH

Shifa International Hospital *Achieved its*

3rd JOINT COMMISSION INTERNATIONAL (JCI) ACCREDITATION



DR. ZEESHAN BIN ISHTIAQUE
Chief Executive Officer
Shifa International Hospitals Ltd.

Dear Team Shifa, Assalam-o-Alaikum!

JCI's Gold Seal of Approval, for the third consecutive time is a much-deserved achievement for each one of you. What we celebrated on the concluding day of the JCIA Survey is OFFICIAL now with the formal confirmatory email from the Joint Commission here.

I congratulate you all once again on this collective success!

I firmly believe that our shared commitment to pursuing excellence with a team-oriented approach has been the driving force behind our success. Undoubtedly, it has a substantial role in shaping the future of our operations & services. We achieved what we believed in.

However, the actual test starts now. As we embark on the next phase of this journey, we should remain steadfast and more-than-ever committed to improving patient experience every single day. Adopting a 'Yes-We-Can-Do' approach is what we need.

Your performance during the survey indicates what you are capable of doing. It proves you can do it day in and day out.

Start by approaching each day as a new challenge and strive to perform better. Be self-accountable. Remind yourself to remain consistent and focused. Empathize. Step in the shoes of the patients and their families when carrying out your duty. Treat your patients the way you would like to be treated if you needed healthcare. Treat them, as you would like your loves ones to be treated. What an incredible feeling it is to make a difference in a patient's life. You get many chances in any given day to experience this feeling. Make best use of these opportunities and make your mark – serve with pride!

Together we can make Shifa a safe haven for patients, attendants, families and ourselves, that's precisely the gist of JCIA!

As we rejoice our accomplishment together, let us encourage each other to be prepared for the opportunities that come our way in future.

Good luck & stay blessed





Congratulations
TEAM SHIFA
for achieving
**JOINT COMMISSION
INTERNATIONAL (JCI)
ACCREDITATION**

SHIFA INTERNATIONAL HOSPITAL CELEBRATED THE ACCREDITATION OF THE INTERNATIONAL PHARMACY PRACTICE RESIDENCY PROGRAM (IPPRP) BY THE AMERICAN SOCIETY OF HEALTH-SYSTEM PHARMACISTS (ASHP) USA

The event was organized to recognize the exceptional contributions and efforts of the Shifa team in achieving the successful accreditation of our 1-year Pharmacy Residency Program by the ASHP. Dr. Obaidullah (Director Pharmacy Services, Drug Regulatory Authority of Pakistan - DRAP), and Sardar Shabbir Ahmed (Secretary Quality Control Board, Senior Drug & Food Inspector, Islamabad, President Pakistan Pharmacist Association) graced the occasion as the guests of honor.

Salwa Ahsan, Chief of Pharmacy & Rehan Anjum, Residency Program Director at Shifa International Hospital welcomed the participants and highlighted the need and importance of pharmacy workforce capacity building and Shifa's journey towards successful ASHP accreditation. Shifa leadership including Dr. Manzoor H. Qazi, Member Board of Directors, Mr. Taimoor Shah, Chief Operating Officer, Dr. Arif Malik, Director Planning & Compliance (Surgical Services & OR), Dr. Nayar Mahmood Consultant Nephrologist and Chair Pharmacy & Therapeutics Committee, Dr. M. Farrukh Consultant Radiation Oncologist and Co-chair Pharmacy & Therapeutics Committee and Nursing Management graced the gathering with their motivating presence.



Congratulations SHIFA SURGERY TEAM



and
DR. GHULAM SIDDIQ
General Surgeon

for performing

1000
BARIATRIC
SURGERIES

Shifa Surgery Team and Dr. Ghulam Siddiq, Consultant General Surgeon at Shifa International Hospital, have completed 1000 bariatric surgeries in numbers and quality. Bariatric surgery has been a transformative solution for individuals struggling with severe obesity, offering profound and often drastic impacts on weight loss. Beyond just shedding pounds, this surgical intervention can lead to significant improvements in overall health and quality of life. These bariatric surgery procedures include gastric bypass, sleeve gastrectomy, gastric band, and One-anastomosis (Mini) gastric bypass. These operations have proven results in treating obesity. They also help normalize the metabolism, including blood sugar, blood pressure, and cholesterol.



SHIFA SPORTS GALA

Shifa International Hospital, as part of its employee engagement initiative, organized the second phase of the Shifa Sports Gala, with a large number of employees participating in various games. The featured games include badminton, carom, chess, table tennis (singles and doubles), and tug of war. Shifa International Hospital actively encourages its employees to participate in sports activities, promoting both physical fitness and team spirit.



OVER 660 GRADUATES AWARDED DEGREES AT 10TH CONVOCATION OF SHIFA TAMEER-E-MILLAT UNIVERSITY (STMU)

Over 660 graduates were awarded degrees during the 10th convocation of STMU held in the Jinnah Convention Centre. The graduates were awarded degrees in the fields of Health Sciences, Nursing and Midwifery, Social Sciences and Humanities, Pharmaceutical and Allied Health Sciences. A Renowned medical practitioner, Prof. Dr. Rizwan Taj, President of Pakistan Medical & Dental Council (PMDC), and Dr. Janet Holt, adjunct foreign faculty of the STMU graced the occasion as the Chief Guest and the Guest of Honor respectively. In their convocation addresses, they enlightened the audiences with words of wisdom appreciated the achievements of students and congratulated their parents.

Chief Guest Dr. Rizwan Taj, in his address to the participants, emphasized the crucial role of education in driving the country's economic development. He elaborated on how education enhances productivity and efficiency, resulting in the cultivation of skilled manpower essential for steering the economy towards sustainable growth. Dr. Manzoor H. Qazi, Chancellor, STMU Presided over the Convocation and distributed the degrees among the graduates. Prof. Mohammad Iqbal Khan, Vice Chancellor, STMU in his inaugural speech, welcomed the graduating students, congratulated the graduates, and highlighted the contribution made by the University in the field of higher education. He expected that the graduates would contribute towards the scientific and technological development of the country through their ability, dignity, determination and commitment. During the convocation ceremony, two graduates were conferred with PhD degrees in Nursing, showcasing their exceptional dedication and expertise. STMU acknowledges the remarkable achievements of its graduates through the presentation of Academic Excellence Medals. A total of 42 medals were granted comprising 26 Gold, 15 Silver, and 1 Research Medal, recognizing excellence across various degree programs.



THE SHIFA INFECTION CONTROL DEPARTMENT PARTICIPATED IN THE INTERNATIONAL CONFERENCE OF MEDICAL MICROBIOLOGY AND INFECTIOUS DISEASES SOCIETY OF PAKISTAN (MMIDSP) HELD IN LAHORE

The paper titled "Burkholderia Sepsis Outbreak: Multidisciplinary Investigations and Containment Strategies" was submitted for consideration to the MMIDSP Scientific Research Committee. It was accepted for oral presentation by the Infection Control Department of Shifa International Hospital. This highlights the importance of research in advancing knowledge in infection control. The paper was written by Ms. Arifa Khatoon, Senior Manager of the Infection Control Department, while the oral presentation was delivered by Ms. Zarafashan Francis, an Infection Control Nurse at Shifa International Hospital. This success reflects the dedication and expertise within Shifa's Infection Control Department, and Shifa International Hospital's commitment to leading in the realm of infectious disease management and prevention.





HEARTIEST CONGRATULATIONS

On The Re-accreditation Of

SHIFA INTERNATIONAL HOSPITAL BY THE

JOINT COMMISSION INTERNATIONAL (JCI)



TAIMOOR SHAH

Chief Operating Officer
Shifa International Hospitals Ltd.

Being accredited by the Joint Commission International for the third consecutive time is yet another milestone Shifa International Hospital has achieved. This accomplishment reflects the Shifa family's unwavering commitment to providing world-class healthcare services, adhering to the highest standards of quality and patient safety. The rigorous evaluation process by JCI recognizes our dedication to continuous improvement and excellence in every aspect of our operations.

I extend my heartfelt gratitude to every member of our team at Shifa for their unwavering dedication and commitment. Together, we have demonstrated that excellence is not just a goal but a way of life at Shifa International Hospital. We must acknowledge the great work and proactive approach demonstrated by the remarkable teams across all departments of our hospital. As we celebrate this significant milestone, we reaffirm our pledge to provide compassionate, patient-centered care while continuously striving for excellence in all our endeavors. Together, we will uphold the highest standards of healthcare delivery and a culture of innovation and excellence, as embodied in our slogan: "Healthcare Excellence is a journey not a destination".



Shifa International Hospital:

ACHIEVING EXCELLENCE,

EMBRACING INNOVATION, & TRANSFORMING

HEALTHCARE TOGETHER!



**DR. KHAWAJA
JUNAID MUSTAFA**

Chief Medical Officer
Shifa International Hospitals Ltd.

Our Shifa International Hospital has clinched the 3rd JCI accreditation! and I couldn't be more proud of our collective achievement. It's a testament to our commitment to healthcare excellence and the remarkable teamwork that defines us. This recognition is a marker of our ongoing journey towards optimum care for our people. As we celebrate, let's recommit to upholding the highest standards of quality, safety, and compassion and ensure even better patient outcomes by learning more and refining practices. Shifa International Hospital is a beacon of excellence, and together, we'll keep innovating and making a meaningful impact on the lives we touch. Our collective efforts have defined success, and in the face of challenges, we've owned them as a team. Wishing you all a blessed 2024 filled with success, health, and prosperity. age Space



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